

Freedman Systems LLC

Accountable software, integration, evaluation, and operating support for document-heavy public workflows.

PRIME CONTRACTOR VALUE

Freedman Systems joins an experienced prime as a focused Technical Builder team. We take responsibility for a defined work package with written requirements, acceptance tests, traceability, human review, and a controlled support boundary.

BEST-FIT WORK PACKAGES

Evaluation and assurance

Regression tests, acceptance evidence, failed-case analysis, release criteria, and traceability.

Document and human review

Intake, extraction, validation, exceptions, staff queues, corrections, and decision history.

Integration and observability

APIs, data mapping, retries, reconciliation, logs, metrics, alerts, and operating runbooks.

Dashboards and support

Volume, turnaround, error, override, backlog, incident, maintenance, and monthly operating views.

SELECTED COMMERCIAL DELIVERY EXPERIENCE

Role-scoped operations: Field-service dashboard with action queues, field capture, reports, imports, integration monitoring, and access boundaries.

Accountable workflow: Multi-channel operating flow with human takeover, suppression controls, complete event history, and audited changes.

Construction documents: Plan workflow with legend detection, required human symbol curation, analysis, and marked-up output.

Reliability patterns: OAuth refresh, safe scheduled sends, dead-letter handling, access-control hardening, and government-portal collection.

ENGAGEMENT SHAPE

- 1 Map the assigned requirements and exclusions.
- 2 Write the delivery plan, evidence, and price.
- 3 Build and verify against approved test cases.
- 4 Transfer evidence, runbooks, and support ownership.

DELIVERY PRINCIPLES

- Scope, exclusions, acceptance criteria, and change control before build work
- Human authority for consequential decisions
- Traceable inputs, outputs, overrides, and release evidence
- Least-privilege access and contract-specific data boundaries
- Vendor-neutral delivery in the environment the contract requires
- Direct access to the people designing and building the assigned work

TEAM

Josh Freedman

Founder and Principal. Scope, partner coordination, commercial authority, and delivery accountability.

Ben Richards

Business Development. Partner and subcontractor outreach, capture coordination.

Mikael Bae and Bill Richards

Technical Builders. Architecture, implementation, integration, testing, deployment preparation, documentation, and maintenance, assigned by work package.

SECURITY AND DATA STANCE

- Contract data is not used for model training without written authorization.
- Access, retention, backups, restore testing, logging, and incident duties are defined per work package.
- Commercial or government cloud services are selected from the actual contract boundary, not used as a substitute for control evidence.

COMPANY PROFILE

- California single-member LLC
- NAICS 541511, 541512, 541519
- Procurement identifiers and certifications supplied only after issuance
- Commercial references available subject to permission

This statement makes no claim of government past performance, FedRAMP authorization, SOC 2 status, or an issued small-business certification.